

SYSTEMS, METHODS AND COMPUTER PROGRAM PRODUCTS FOR  
FACILITATING ONE-TO-ONE SECURE ON-LINE COMMUNICATIONS  
BETWEEN PROFESSIONAL SERVICES PROVIDERS AND REMOTELY  
LOCATED CLIENTS

ABSTRACT OF THE DISCLOSURE

Systems, methods, and computer program products are provided that can facilitate providing secure, on-line communications between healthcare providers and remotely located patients. Patients, during on-line virtual office visits, provide various information about one or more medical conditions in a predetermined, structured format. Patients are assigned to pools of patients based upon one or more patient attributes and/or one or more healthcare provider attributes. A healthcare provider qualified to treat patients in the pool selects a patient from a displayed list and views the medical condition of the patient. The physician prepares a diagnosis and/or treatment recommendation for the medical condition(s) of the patient and sends a communication containing the same to a secure area. The patient is then notified of the physician's communication and is directed to log-on to the secure area and view the communication.